



**WASEEM SAEED**

**BSc MB ChB FRCS (Plast)**  
**Consultant Plastic, Reconstructive and Hand Surgeon**  
**The Harley Street Clinic, London**  
**Fellow Royal College of Surgeons of England**  
**Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: [tracey@waseemsaeed.com](mailto:tracey@waseemsaeed.com)  
Web: [www.waseemsaeed.com](http://www.waseemsaeed.com)  
[www.cpclinic.co.uk](http://www.cpclinic.co.uk)

### **Terms for treatment by Mr Waseem Saeed, Consultant Plastic Surgeon.**

By undergoing consultation or treatment by Mr Saeed you (or your parent / guardian) agree to read and accept these terms and to bring to Mr Saeed's immediate attention anything that you do not understand or require clarification of.

### **Section 1: Your consultation and treatment**

Mr Saeed is an independent private practitioner and reserves the right to see and treat patients at his sole discretion.

Mr Saeed will take time to assess you and give you information about his findings and his opinion. This will be limited by Mr Saeed's training, experience and knowledge and the scientific literature on the subject that is available at the current time.

Medicine progresses over time and new findings in the future may change the relevance or applicability of some of the information that you are given. You accept that these are factors that are beyond Mr Saeed's control and he can only give you information based on current knowledge and that as Mr Saeed reserves the right to alter information in the light of new scientific findings as required

At your consultation information will be given to you verbally and with the use of images and diagrams as applicable. In addition, you will be directed to read information that is available on Mr Saeed's website. This information supports the information that you have been given at consultation and acts as a reminder as to what has been discussed. It is your responsibility to study this information, particularly that relating to the limits and complications of treatment, that is supplied on his website and which is available in downloadable format. If you have genuine difficulty in accessing the internet, please bring this to Mr Saeed's attention so that this information can be supplied to you in a different way.

### **Section 2: Communication with other health professionals**

In order to treat you effectively and safely it is vital that you declare all medical information to Mr Saeed at your consultation including any medical conditions that you suffer from or that affect your family and any medication, supplements and any recreational substances that you may use.



WASEEM SAEED

**BSc MB ChB FRCS (Plast)**  
**Consultant Plastic, Reconstructive and Hand Surgeon**  
**The Harley Street Clinic, London**  
**Fellow Royal College of Surgeons of England**  
**Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: tracey@waseemsaeed.com  
Web: www.waseemsaeed.com  
www.cpclinic.co.uk

Mr Saeed, in keeping with GMC guidelines, will write to your GP in relation to treatment that you are undergoing and particularly if he requires further information for example regarding medical conditions or blood test results.

This communication will normally be by post, where you have supplied your GP details. Where you have not, two copies of your GP letter will be sent to you and it is your responsibility to deliver one copy to your GP by your preferred method.

Mr Saeed from time to time may also need to consult other specialists / health professionals in relation to any conditions that you have and by continuing under his care you give consent for him to do this.

Patients who do not wish to have their information communicated to their GP / other health professionals should make this clear to Mr Saeed at their first visit / communication. **A condition of treatment with Mr Saeed is that you are responsible for making this known to him at your first communication.**

Mr Saeed reserves the right to refuse to see or treat patients who do not give permission for him to communicate with their GP or other relevant health professionals.

### **Section 3: Treatment and aftercare**

When undergoing treatment by Mr Saeed you agree to comply with his post-operative instructions. Mr Saeed understand there is a great deal of conflicting information in the media and on the internet. Mr Saeed will clarify your post-treatment instructions and you agree to follow only Mr Saeed's instructions during your episode of treatment.

**Mr Saeed will not be responsible for continuing your care or your outcome if you do not follow his post-operative instructions or attend follow ups as scheduled.**

Please note that Mr Saeed reserves the right to refuse to carry out or continue treating you and will not be responsible for your outcome if you undergo treatments or take any non-prescribed medication or substances prior to, during or in the recovery period of a treatment that he has delivered, unless it has been specifically agreed at consultation with him. This is to protect you from interventions that may adversely affect any treatment that Mr Saeed is carrying out on you.

If you are at all unsure about the safety of any proposed treatment, it is your responsibility to bring this to Mr Saeed's attention as early as possible.

Complications can arise in surgery with the best intentions and this can lead to additional attendance in clinic or indeed further surgery. Mr Saeed is aware that this can also have time



**WASEEM SAEED**

**BSc MB ChB FRCS (Plast)  
Consultant Plastic, Reconstructive and Hand Surgeon  
The Harley Street Clinic, London  
Fellow Royal College of Surgeons of England  
Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: [tracey@waseemsaeed.com](mailto:tracey@waseemsaeed.com)  
Web: [www.waseemsaeed.com](http://www.waseemsaeed.com)  
[www.cpclinic.co.uk](http://www.cpclinic.co.uk)

and cost implications as well as loss of earnings. Whilst Mr Saeed will aim to promptly treat complications subject to you having followed post-treatment instructions, he will not be liable for loss of time, earnings, travel costs and other costs related to these. If you suffer post-operative problems and have not complied with post-operative instructions Mr Saeed may carry out / help you arrange necessary emergency treatment but you will be liable for the full cost of this. Following stabilisation of your condition, Mr Saeed reserves the right to refuse further treatment under his care.

#### **Section 4: Attendance for treatments and clinics**

Clinic time and theatre time are valuable resources and by agreeing to treatment under the care of Mr Saeed you agree to value these resources by not failing to attend appointments or treatment sessions without due notice and reserves the right to discontinue your care if you fail to attend arranged appointments or treatments without due notice.

Mr Saeed treats a number of complex conditions and consultations can take longer than expected in some circumstances. This can lead to clinics running late and within reason Mr Saeed expects you to accept this. In rare circumstances should an emergency occur that requires Mr Saeed's time, appointments may need to be cancelled or rearranged at very short notice. Again, Mr Saeed expects you to understand that this is the nature of the type of work that he carries out.

Mr Saeed carries out charitable work on a regular basis and generally this is scheduled. He is also however a responder to major international disasters, particularly earthquakes and as these are not predictable the onset of such a disaster can lead to him having to cancel clinics and operations for a period of time with very little notice. Mr Saeed expects you to agree to accept this if you are undergoing treatment under his care.

When carrying out body-altering surgery Mr Saeed generally requires a minimum of two consultations in order to ensure that he is aware of what you are seeking, and you fully understand the implications of a treatment that you are undergoing.

Mr Saeed, in keeping with UK guidelines recommends that you should allow yourself around 14 days to carefully think over any treatment that you are planning to have.



**WASEEM SAEED**

**BSc MB ChB FRCS (Plast)**  
**Consultant Plastic, Reconstructive and Hand Surgeon**  
**The Harley Street Clinic, London**  
**Fellow Royal College of Surgeons of England**  
**Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: [tracey@waseemsaeed.com](mailto:tracey@waseemsaeed.com)  
Web: [www.waseemsaeed.com](http://www.waseemsaeed.com)  
[www.cpclinic.co.uk](http://www.cpclinic.co.uk)

## **Section 5: Charges for consultations and treatment**

### **Consultations for cosmetic procedures:**

Mr Saeed understands that in order to progress a treatment for cosmetic purposes it is important that you establish a good relationship with your surgeon. He also understands that patients are not always sure whether their condition is amenable to treatment or indeed whether it is advisable. For this reason, Mr Saeed is happy to carry out a preliminary consultation for cosmetic surgery patients at no charge. At this consultation Mr Saeed will assess your condition and give information accordingly. If you wish to proceed with this then a further consultation is required, and this is chargeable at £150. If a further consultation is required after your preliminary consultation and second consultation, Mr Saeed does not generally charge for this if it relates to the same treatment. If the consultation concerns a different area of treatment, then a further £150 is chargeable. The first three consultations following a cosmetic procedure are not charged, subsequent consultation is charged at £75 each, this also includes annual checks for breast implants

Cancellation charge preliminary cosmetic consultation - £0

Cancellation charge second cosmetic consultation £150

### **Other charges:**

Reconstructive surgery / insurance initial consultation £250

Cancellation charge £150

Follow up consultations for insurance / reconstructive surgery £125

Cancellation charge £75

Mr Saeed understands that sometimes it is impossible to attend for an appointment due to circumstances beyond your control. For valid reasons Mr Saeed does not charge for cancellation of clinic appointments as long as Mr Saeed's private secretary is informed no less than 14 days before the appointment.

Notice can be given only by the following methods:

A standard text message to Mr Saeed's private secretary on 07563162500

An email to Mr Saeed's private secretary on [tracey@waseemsaeed.com](mailto:tracey@waseemsaeed.com)

Other methods are not recommended as there may be delay before the message reaches Mr Saeed's private secretary.



**WASEEM SAEED**

**BSc MB ChB FRCS (Plast)  
Consultant Plastic, Reconstructive and Hand Surgeon  
The Harley Street Clinic, London  
Fellow Royal College of Surgeons of England  
Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: [tracey@waseemsaeed.com](mailto:tracey@waseemsaeed.com)  
Web: [www.waseemsaeed.com](http://www.waseemsaeed.com)  
[www.cpclinic.co.uk](http://www.cpclinic.co.uk)

**Please note that if you are an insured patient the contract of care is between you and Mr Saeed directly and the ultimate responsibility for payment rests with you.**

**Deposits for treatments:**

Mr Saeed's policy is to take a deposit appropriate to the theatre time that he is booking. Please note that this deposit is non-refundable unless your cancellation is more than 21 days before surgery as Mr Saeed will have to pay for the theatre time regardless of whether you attend. If you do cancel within 21 days and Mr Saeed can utilise that space for another patient he will refund your deposit. If you cancel due to unexpected circumstances on a case by case basis a refund of your deposit may be possible.

**It is important therefore that when you book your surgery with my private secretary that you are absolutely sure that you will be able to attend on the date that you are booking.**

Giving notice of cancellation:

For the benefits of giving notice e.g. of cancellation the methods acceptable are a standard text message to Mr Saeed's private secretary on 07563162500 or a direct email to Mr Saeed's private secretary on 07563162500. We do not recommend you use any other method as this we have no control over the time taken for your message to reach Mr Saeed's private secretary.

**Payment methods:**

Mr Saeed accepts payment by bank transfer for surgery and deposits. Cash can be taken in rare circumstances. Mr Saeed does not accept a payment by cheque.

Payment for inpatient surgery must be made in full, no less than 7 working days before the date of admission.

Payment for the consultation that follows the preliminary consultation is carried out by bank transfer at the time of booking. The balance of the account can be paid on the day by credit or debit card for outpatient treatments and charges only.

Please note that for credit cards there is a 2% additional charge.



**WASEEM SAEED**

**BSc MB ChB FRCS (Plast)  
Consultant Plastic, Reconstructive and Hand Surgeon  
The Harley Street Clinic, London  
Fellow Royal College of Surgeons of England  
Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: tracey@waseemsaeed.com  
Web: www.waseemsaeed.com  
www.cpclinic.co.uk

## **Section 6: Complaints**

Mr Saeed's complaint procedure is as follows:

If you have any concerns about Mr Saeed's service, you should bring these to his attention as soon as you have these concerns.

You will then receive acknowledgment of your complaint. Within six weeks you will receive a response. Where your complaint is for treatment in one of the hospitals that Mr Saeed uses your acknowledgment will advise you to follow the complaints procedure for that hospital. Mr Saeed will then respond to your complaint within the complaints framework for that particular hospital and in the timescales defined by that framework.

**IMPORTANT: Please note that by consulting Mr Saeed or undergoing any management under his care, you agree to your medical information being shared with his professional advisors including legal and clinical, in the event of a complaint or claim.**

## **Section 7: Privacy of your information**

Mr Saeed recommends that you read the following privacy policy:

### **Privacy Policy Waseem Saeed Limited**

<https://waseemsaeed.com/privacy-policy/>

## **Section 8: Second opinions for colleagues and other providers**

If you are seeing Mr Saeed for a second opinion, please note that Mr Saeed carries no liability or responsibility for the previous treatment or care that you have undergone. It remains Mr Saeed's complete discretion as to whether he wishes to take on your care. Mr Saeed is under no obligation to either see you or treat you regardless of whether you have been referred to him by another agency.

## **INFORMATION GIVEN TO YOU BY MR SAEED**

Mr Saeed may provide you with information including verbal, written, web-based and electronic, relevant to the treatment that you are seeking. All information provided by Mr Saeed is supplied subject to the following:



**WASEEM SAEED**

**BSc MB ChB FRCS (Plast)  
Consultant Plastic, Reconstructive and Hand Surgeon  
The Harley Street Clinic, London  
Fellow Royal College of Surgeons of England  
Plastic Surgeon British Red Cross**

Private Secretary: 07563 162500  
Email: [tracey@waseemsaeed.com](mailto:tracey@waseemsaeed.com)  
Web: [www.waseemsaeed.com](http://www.waseemsaeed.com)  
[www.cpclinic.co.uk](http://www.cpclinic.co.uk)

This information is based on Mr Saeed's own practice and experience and thus represents his own opinions and is therefore not intended to be comprehensive or represent the views of any other person.

All information is subject to alteration in the light of new clinical evidence, research and Mr Saeed's own experience. Mr Saeed may change specific aspects based on your clinical picture, operative findings and recovery.

This information is not intended to, and should not replace a medical consultation between a patient and their surgeon

No liability will be accepted for any use of the information provided.

**THIRD PARTY INFORMATION:**

Third party information, particularly commercial information, may not be impartial. For this reason Mr Saeed takes no liability for any information or claims in literature produced by a third party that he supplies. The intent on supplying such information is purely illustrative and the relevant and important aspects of any treatment that this information pertains to will form part of the consultation.